Overview

Rehabilitative Resources, Inc. was incorporated in 1975 with the mission to provide quality, community based services for people with disabilities.

- 180+ individuals receiving community based services through DMR contracts
- 190+ individuals transported daily
- 43 residential program locations
- 73 agency owned vehicles, wheelchair vans
- RRI service area is the state of Massachusetts and currently includes five counties in 44 towns
- RRI employs over 470 staff members

Future Goals

- To expand the Day Program by renovating the lower level of the RRI Administrative office and offer extended hours and weekend support services.
- To open a new day program in the north central region.
- To design additional accessible housing.
- To promote long term transportation services.
- To maintain a highly competitive workforce.
- To form partnerships in terms of community support for RRI and for fundraising activities.

Accomplishments

- RRI established as an Autism Resource Center to support families with autistic children and adults.
- New Residential Programs: South Main Street, Mansfield & Fiske Hill, Sturbridge
- All annual fundraising events: Raffle, Wine Tasting, Golf Classic and Road Race had increased participation and revenue from previous years.

"The Only Time Success Comes Before Work is in the Dictionary."

Senior Leadership:

Bonita J. Keefe-Layden, CEO

Julie Carita, *Day Program Director*Dorothy Cote, *CFO*

Bruce Leger, Director of Human Resources

Keith Polewaczyk, Assistant Director of Residential Operations
Richard Rogers, Transportation Director

Paige Slein, Director of Training & Education
Melissa White, Director of Quality Assurance
Melissa Wilson, Director of Residential Operations

Thank you to all of the people that have donated to RRI throughout the year.
Your support is greatly appreciated.

Board of Directors:

Lori A. Richardson, President

Gordon Bertrand

Andrea Cropley

Carl Ekman

Janet Garon

Patricia Lamoureaux

Patricia Nylin, Clerk

Donna Peters, Vice President

Dick Whitney, Past President

Mary Wilson



Rehabilitative Resources, Inc. 1 Picker Road, P.O. Box 38 Sturbridge, MA 01566 www.rehabresourcesinc.org

Keys to Success

Rehabilitative Resources, Inc. FY 2008 Annual Report









"The difference between a successful person and others is not a lack of strength, not a lack of knowledge, but rather in the lack of will."

- Vincent T. Lombardi

Providing Quality, Community Based Services to People with Developmental Disabilities for Over 33 Years

Message from the President ''Keys to Success'

In 2008 Rehabilitative Resources, Inc. (RRI) marked 33 years of providing quality community based services for people with disabilities. The foundation of our success is due to our 400 employees who on a daily basis fulfill our mission.

In this time of unprecedented economic uncertainty, no one is exempt from the feelings of anxiety. Numbers of lives have been adversely impacted through a job loss, homeowners have seen the values of their most valuable asset plummet, while the prudent saver building the nest egg of retirement or college tuition has witnessed over ten years of savings vanish. The anxiety and struggles impact all of us, our neighbors, our communities, our local schools and municipalities, our country, and our world.

RRI is susceptible to these times as well. Our greatest funding source is the Commonwealth of Massachusetts. We held our breath when the governor imposed the 9c budget cuts. We were dismayed that a great percentage of our workers would not receive an increase in their base wages but a one–time bonus through the salary reserve funded through the Commonwealth.

Although we do not know what the next budget cycle will bring, in good economic times and bad economic times, RRI has always stayed committed to its mission of providing quality community based services to people with disabilities.

We **<u>k</u>**now our mission, we **<u>e</u>**mpower our employees to always work toward the benchmark of excellence, we **<u>y</u>**earn to do better to reach higher and we serve our clients with <u>s</u>incerity.

These are the keys to RRI's continued success over the years. We at RRI are committed to using ours keys of success to open the doors to a brighter dignified future for the disabled.

On behalf of the Board of Directors at Rehabilitative Resources, Inc., thank you to our clients, employees, funding sources, donors, vendors and advocates of those with disabilities. We look forward to working with you in year ahead.

Best regards,

Lori A. Richardson

Lori A. Richardson

President, RRI Board of Directors

STATEMENT OF FINANCIAL POSITION JUNE 30 2008 AND 2007 ASSETS 2008 2007 LIABILITIES & NET ASSETS 2008 2007 Current Assets Current Liabilities Cash \$ 1,402,737 510.569 Accounts Receivable Current Maturities of Long-Term Debt 607,442 405,181 294,566 258,344 **Prepaid Expenses** 88,295 195,608 Current Portion of Capital Lease Obligations 6,557 Accounts Payable, Trade 308,210 245,629 **Total Current Assets** 2,098,474 1,111,358 Accrued and Other Liabilities 941,802 771,529 Property, Plant & Equipment Net **Total Current Liabilities** 1,282,059 10,600,994 10,043,378 1,544,578 Other Assets Long-Term Debt, Less Current Maturities 7,488,066 6.261,520 195,377 Security Deposits 1,187 2,437 Long-Term Capital Lease Obligations Land Held for Resale 46,347 **Deferred Compensation** 93,834 49,940 Bond Issuance Costs, Net of Amortization 40,808 38,453 7,581,900 6,506,837 Cash Value of Life Insurance 101,193 61,069 Net Assets-Unrestricted 3,713,823 3,516,501 \$12,840,301 \$11,305,397 \$12,840,301 \$11,305,397 **Funding Sources** 2008 Expenditures 2007 Expenditures FY 2008 Revenue \$ 19.6 Million Transportation Transportation **Transportation** Management & Supported General Services Other Supported Management & Services General Client Resources Non Program Non Program **Government Contract** Activities Activities **Program Activities Program Activities** 1% & Fees 1% 83% 82% Support Service Contracted 7/1/07 to 6/30/08 Non-State Funded Revenue Sources 7/1/07 to 6/30/08 Number of People Receiving Service 200 **Budget FY 2009** 80K 175 70K **\$TBD Million** 150 60K 125 50K 100 40K 30K 50 **Major Funding** 20K 10K **Source:** Trans. SC & Maintenance **DMR** Supported Employment Rental Income Residential Individual Supports **Mass Health MART**