



SENIOR LEADERSHIP:

Bonita J. Keefe-Layden,
Chief Executive Officer

Dot Cote,
Controllor

Matilda Gonzalez,
Individual Supports Coordinator

Sue Grandone,
Chief Financial Officer

Bruce Leger,
Director of Quality Assurance

Kerrie Mason,
Marketing & Public Relations

Ricky Rogers,
Transportation Director

Paige Slein,
Director of Training & Education

Deborah Trainor,
Human Resources Coordinator

Melissa Wilson,
*Director of Residential
Operations & New Development*

BOARD OF DIRECTORS:

Lori A. Richardson, President

Gordon Bertrand

Armand Carpentier

Shawn Dinnerman, *Vice President*

Carl Ekman

Janet Garon, *Treasurer*

Patricia Nylin

Donna Peters

Dick Whitney, *Past President*

Mary Wilson

TOGETHER WE CAN (Together we have)

In 1975 Rehabilitative Resources (RRI) was incorporated with the mission to provide quality community based services for people with disabilities. We began with a staff of 15 to serve 16 residential clients and 15 home based clients. Currently, we serve over 180 community based clients in 40 agency owned homes. Together we have built the largest agency of its kind in Massachusetts. Together we have built an agency with a solid and respected reputation for quality services for the clients we serve. Together we have built an agency which is an integral part of the communities we serve.

The “we” represents our 400 employees that work in almost 50 towns and cities across the Commonwealth; our dedicated administrative staff and leadership team; our volunteer Human Rights Committee and Board of Directors and all of our donors of time, talent and treasure. The “we” includes those that advocate and support our mission to provide quality community based services for people with disabilities.

Together we have lived true to this mission with vision, heart, passion and integrity.

Sue Grandone, our Chief Financial Officer will be retiring this year after 24 years of service. Sue commented to me recently her feelings of privilege for the professional and personal development RRI has provided her over the years. Sue has always given with vision, heart, passion and integrity and she certainly represents how together we have made this agency a success. Sue, the privilege was “ours”. Thank you. We wish you and your family health and happiness in retirement.

Our agency continues to be susceptible to budget cuts and program adjustments, from our largest revenue source, the Commonwealth of Massachusetts. Together we can face the challenge with the legislature for fair compensation for our services and increases in wages for our direct care employees. Together we can expand our revenue sources to maintain our viability and strength.

This brief letter could never capture the excitement, opportunities and growth of our agency. Please take the time to visit our web site www.rehabresourcesinc.org. On behalf of the Board of Directors, we personally invite you to participate; it is a privilege and together we can...

Lori A. Richardson
President, RRI Board of Directors



Day Program



Day Program



Regi Bouchard

Together we can...achieve great things.

RRI DAY PROGRAM

The RRI Day Program opened its' doors in April 2006. The tropical themed environment provides participants with a stimulating atmosphere full of opportunities. Since its opening, all of the participants have been busy with a variety of activities. Each individual selects the activities they would like to participate in based on their areas of interest. The participants are all actively involved in the local community and take part in many outings and local events. They also give back to their community by volunteering at places such as the Ecotarium and at the Southbridge Interfaith Hospitality Network. The program also operates a store located at the RRI Administrative facility that sells a variety of books, puzzles, magazines, books on tape, homemade dog bones and note cards and posters that feature artwork designed by people receiving supportive services from RRI. The program is continuing to expand its offerings and looks forward to a successful 2007.

Together we can...make a difference.

WALL STREET

Regi Bouchard, of the Wall Street program was recognized for her achievements by the North Central Area Office DMR and the North Central Citizen's Advisory Board. Regi was nominated by Wall Street resident Alan Silvar.

Following is a copy of the nomination that Alan submitted:

“I am having a friend help me to write this because the staff I would like to nominate has not done a single action to deserve an award, but has done 100's of actions over the 13+ years that she has worked with me. Her name is Regi Bouchard and it is not just a job for her. Over the years she has been there for us in so many ways. I have personally gone through cancer and she gave me the support and care that helped get me through some tough times. Regi is the one that takes time to help me set my alarm clock when the power goes out or the clocks change. She shows me how to use the washer and dryer and makes sure I use the right amount of powder to get my clothes clean and not waste. She has shown me how to recycle to help keep the environment clean. She brings in coupons and watches for sales to help me save money on items she knows I need or wish to purchase. She shows me how to keep my home safe and clean and helps me when it becomes overwhelming. She looks up the time my church is having services that she knows I want to attend or the date a community activity is occurring that she knows I will enjoy. Regi explains to me what my meds are for and how important it is to take them. She comes and discusses with me how the Red Sox are doing or the Patriots and what place they are in. She knows when I am having a bad day and when I need some time to myself. Like I said, Regi has not done a single action to deserve an award, but has done 100's of things that have empowered me and my housemates to become independent, and live a safe, healthy and happy life.”

ACCOMPLISHMENTS

New Day Habilitation Program: The RRI Community Day Program was established in April, 2006 in the new RRI administrative facility. The program provides educational and recreational opportunities to people with developmental disabilities in a stimulating environment. The program is continuing to expand.

New Programs: Individuals have moved into new accessible community residences at North Brookfield Road, Brookfield and Rollstone Road, Fitchburg.

Blooming Basket Extravaganza: This fundraiser raffle partnered RRI with area merchants to raise more than \$8,000 for the agency. Businesses throughout Massachusetts displayed the hand crafted baskets in their stores for raffling. This fundraiser helped RRI to strengthen community relations while broadening its name recognition throughout the Commonwealth.

10th Annual RRI Charity Golf Classic: Over 130 golfers participated in the 10th annual golf tournament that was held on June 16th at Kettle Brook Golf Club in Paxton. The 2006 tournament raised over \$20,000 to support the agencies services – this was the largest amount raised year to date.

13th Annual Rise & Run Road Race: The 13th Annual RRI Rise & Run 10K, 5K Road Race and 1 Mile Fun Run/Walk was held on Sunday, October 1st. The race was enhanced to include a 10K option and the amount of runners was almost doubled in 2006 to include over 190 registered runners. Incredible support was shown by the local community even despite the down pouring rain and the agency raised almost \$7,000 which will go towards the purchase of supportive and adaptive equipment for people receiving services from RRI.

After Hours Creative Studio: RRI created programs and workshops for people with developmental disabilities that takes place in the evening hours. This evening program offers courses such as drawing and painting, yoga, cooking, clay sculpting and more. These workshops are structured in a manner that provides participants the opportunity to develop their art and social skills.

Making the Connection DVD: The RRI Training Department created a training DVD entitled “Making the Connection.” The DVD was designed to assist direct care staff in recognizing medical signs and symptoms in people with developmental disabilities to ensure they get the proper care they need. It also takes staff through the steps of making medical appointments, preparing documentation, and properly administering medication while following MAP / DPH regulations. The DVD is marketed to other agencies as a training tool for staff members.

“As one person I cannot change the world, but I can change the world of one person.” – Paul Shane Spear



OVERVIEW

Rehabilitative Resources was incorporated in 1975 with the mission to provide quality, community based services for people with disabilities.

- 180+ individuals receiving community based services through DMR contracts
- 180+ individuals transported daily
- 46 agency owned properties
- 73 agency owned vehicles
- RRI service area is the state of Massachusetts and currently includes five counties and 44 towns
- RRI employs over 410 staff members

FUTURE GOALS

Medical Model:

The agency has recently opened a medical model program where the residents receive 24 hour nursing care and will continue to grow with this initiative.

Education and Promotion of RRI's Mission:

In a continuing effort to broaden the understating of RRI in the local communities where people are served, the agency plans to continue and enhance participation in community forums and events. By doing this, the agency will inform the public as well as encourage the business community's active participation with the organization.

Enhance Training Programs:

The training department will continue to enhance training programs to meet the needs of the agency and local community. Conferences on topics of interest to the community will be scheduled throughout the year to be held at the new RRI Administrative and Training Center.

Maintain a Highly Competitive Workforce:

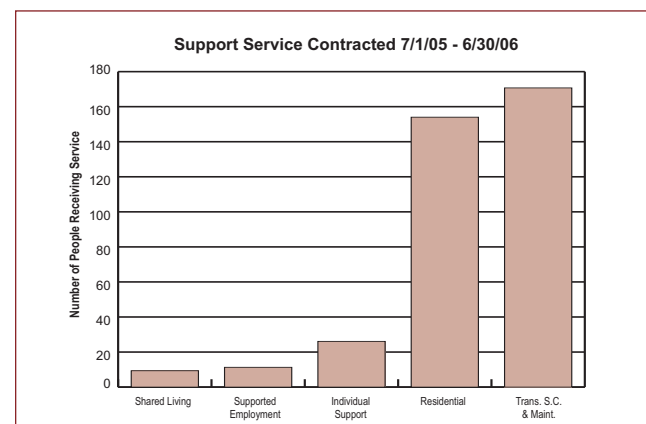
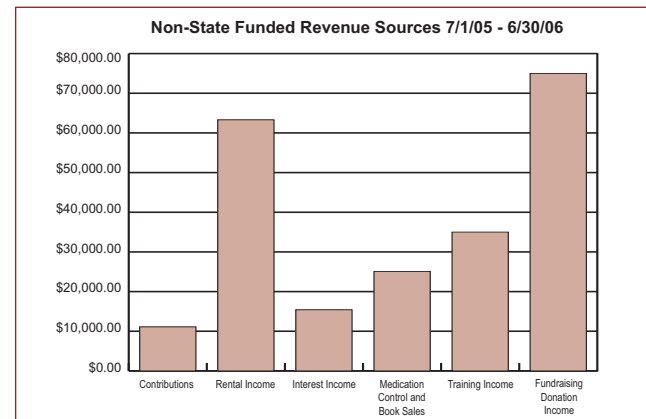
Recruit, train and retain committed employees. Increase individual competencies and maximize personal growth and sense of contribution. Strengthen middle management leadership in mentoring and team building.

STATEMENT OF FINANCIAL POSITION JUNE 30 2006 AND 2005

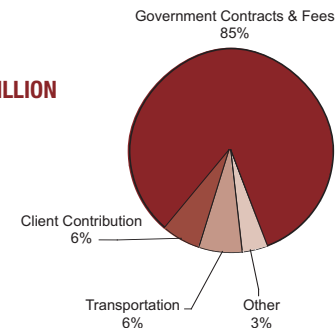
ASSETS	2006	2005
Current Assets		
Cash	\$ 184,090	\$ 1,056,173
Accounts receivable	619,370	771,005
Prepaid expenses	94,716	83,686
Total Current Assets	898,176	1,910,864
Property, plant and equipment, net	9,877,435	8,791,771
Other Assets		
Security deposits	2,437	2,437
Land held for resale	46,347	47,890
Bond issuance costs, net of amortization	43,162	45,516
Cash value of life insurance	36,735	-
	<u>\$10,904,292</u>	<u>\$10,798,478</u>

LIABILITIES AND NET ASSETS

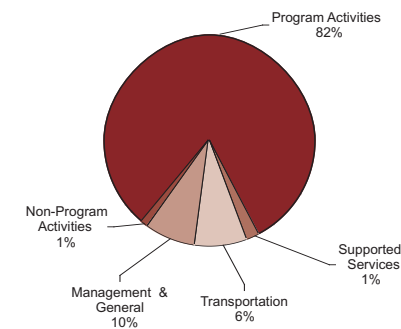
Current Liabilities		
Line of credit, bank	\$ 160,000	\$ -
Current maturities of long-term debt	233,113	216,375
Current portion of capital lease obligations	6,557	5,901
Accounts payable, trade	242,374	446,683
Accrued and other liabilities	658,761	873,475
Deferred revenue	-	715
Total Current Liabilities	<u>1,300,805</u>	<u>1,543,149</u>
Long-term debt, less current maturities	6,173,783	5,872,163
Long-term capital lease obligations	201,935	208,491
Deferred compensation	19,434	-
	<u>6,395,152</u>	<u>6,080,654</u>
Net Assets		
Unrestricted	<u>3,208,335</u>	<u>3,174,675</u>
	<u>\$10,904,292</u>	<u>\$10,798,478</u>



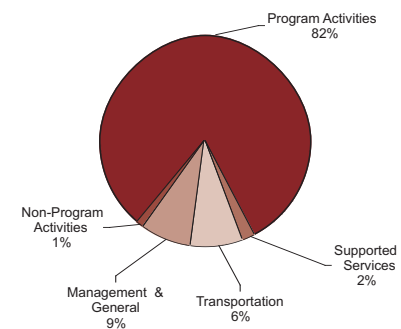
FUNDING SOURCES FY 2006 REVENUE \$16.1 MILLION



2006 EXPENDITURES



2005 EXPENDITURES



BUDGET FY 2007

\$16,875,000

MAJOR FUNDING SOURCE

Department of Mental Retardation
Third Party Billing • Private Payment

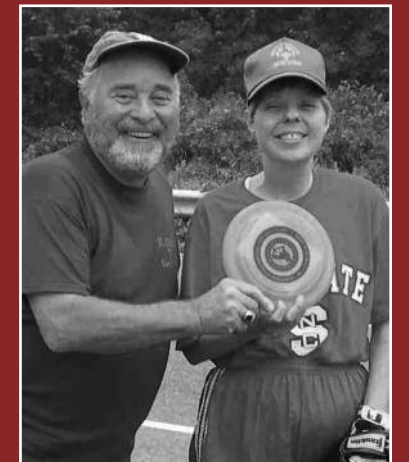
*Thank you to all of the people that have donated to RRI through the year.
Your support is greatly appreciated.*



Rehabilitative Resources, Inc.
1 Picker Road • P.O. Box 38 • Sturbridge, MA 01566
Email: info@rehabresourcesinc.org • Web: www.rehabresourcesinc.org

2006 ANNUAL REPORT

*Together
we can...*



✓ Support One Another

✓ Achieve Great Things

✓ Make A Difference

✓ Learn Something New

✓ Have Fun

✓ Raise Awareness

✓ Build For The Future

✓ Be Involved



*Providing Quality, Community Based Services to People
with Developmental Disabilities for Over 30 Years.*